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**PROCEEDINGS OF THE TWO-DAY  
NATIONAL SEMINAR  
ON  
INDIAN ECONOMIC PROGRESS  
TOWARDS ACHIEVING THE SDGs**

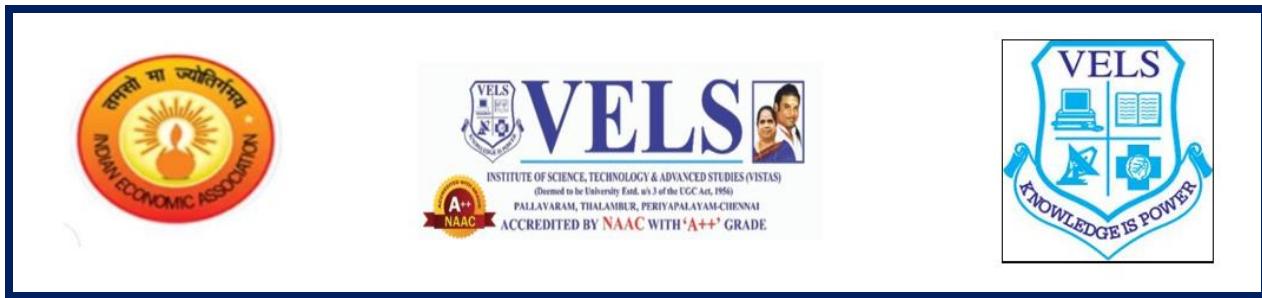
**IN COLLABORATION  
WITH  
INDIAN ECONOMIC ASSOCIATION**

**25<sup>th</sup> and 26<sup>th</sup> April 2025**

**Organized by  
Department of Economics**

**School of Commerce and  
Economics  
VISTAS**

**Pallavaram, Chennai - 600117**



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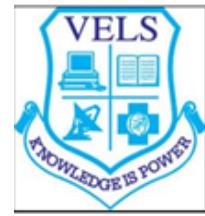
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*Sivaraj. S, MBA Shipping and Logistics Management, 2nd Year, VISTAS*

*Dr. D. Anitha Kumari, Associate Professor And Programme, Coordinator, MBA Shipping And Logistics Management, VISTAS*

### **Abstract**

The study on "Import and Export Procedure and Documentation" examines the critical processes, legal frameworks, and documentation required for efficient international trade. It highlights the role of import and export activities in driving economic growth by providing access to global markets and expanding trade opportunities. The study focuses on key documents such as the commercial invoice, bill of lading, certificate of origin, letter of credit, packing list, and insurance certificates. It emphasizes the need for adherence to international regulations to avoid delays and penalties. The roles of freight forwarders, customs brokers, and regulatory bodies are also explored, offering valuable insights into improving trade efficiency and minimizing global supply chain risks.

**Keywords:** *Documentation, Customs Clearance, Compliance, Supply Chain*

## **Redefining Security Guarding Roles in Tourism: A Post-Pandemic Perspective**

Mr.Aneesh K.S.

### **Abstract**

This study assesses the need for a trained security guarding force in the tourism and hospitality sector, emphasizing the importance of revamping training methodologies post-COVID-19. Traditionally viewed as routine, security roles now extend to health and safety responsibilities, ensuring a seamless tourist experience. In Kerala, private agencies provide security services, but many guards lack training in guest handling, professional etiquette, and grooming. As the first point of contact for tourists, security personnel significantly influence the initial impression of a destination. The study advocates for a comprehensive review of training requirements, integrating modern technologies while preserving cultural identity and hospitality standards, to enhance service quality in the tourism sector.

**Keywords:** *Security Guard Training, Tourism and Hospitality Sector, Post-COVID-19 Service Quality, Guest Handling and Etiquette, Cultural Identity in Tourism.*