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**PROCEEDINGS OF THE TWO-DAY
NATIONAL SEMINAR
ON
INDIAN ECONOMIC PROGRESS
TOWARDS ACHIEVING THE SDGs**

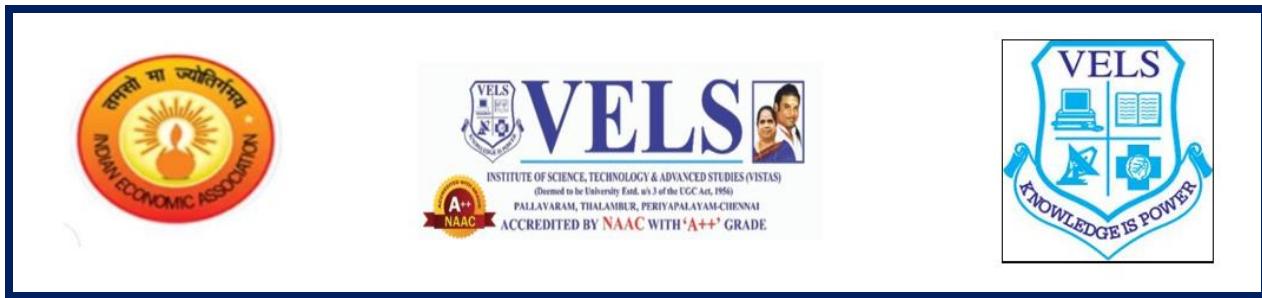
**IN COLLABORATION
WITH
INDIAN ECONOMIC ASSOCIATION**

25th and 26th April 2025

**Organized by
Department of Economics**

**School of Commerce and
Economics
VISTAS**

Pallavaram, Chennai - 600117



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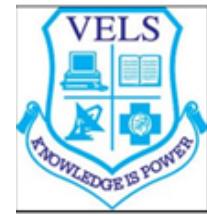
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A Study on Import & Export Procedure and Documentation

Sivaraj. S, MBA Shipping and Logistics Management, 2nd Year, VISTAS

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Abstract

The study on "Import and Export Procedure and Documentation" examines the critical processes, legal frameworks, and documentation required for efficient international trade. It highlights the role of import and export activities in driving economic growth by providing access to global markets and expanding trade opportunities. The study focuses on key documents such as the commercial invoice, bill of lading, certificate of origin, letter of credit, packing list, and insurance certificates. It emphasizes the need for adherence to international regulations to avoid delays and penalties. The roles of freight forwarders, customs brokers, and regulatory bodies are also explored, offering valuable insights into improving trade efficiency and minimizing global supply chain risks.

Keywords: *Documentation, Customs Clearance, Compliance, Supply Chain*

Redefining Security Guarding Roles in Tourism: A Post-Pandemic Perspective

Mr.Aneesh K.S.

Abstract

This study assesses the need for a trained security guarding force in the tourism and hospitality sector, emphasizing the importance of revamping training methodologies post-COVID-19. Traditionally viewed as routine, security roles now extend to health and safety responsibilities, ensuring a seamless tourist experience. In Kerala, private agencies provide security services, but many guards lack training in guest handling, professional etiquette, and grooming. As the first point of contact for tourists, security personnel significantly influence the initial impression of a destination. The study advocates for a comprehensive review of training requirements, integrating modern technologies while preserving cultural identity and hospitality standards, to enhance service quality in the tourism sector.

Keywords: *Security Guard Training, Tourism and Hospitality Sector, Post-COVID-19 Service Quality, Guest Handling and Etiquette, Cultural Identity in Tourism.*