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Quality of work life among employees in metropolitan transport corporation limited - Chennai

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Quality of work life (QWL) has assumed increasingly interest and importance in all the countries of the world. It is very significant in the contest of commitment to work, motivation and job performance. Quality of working life offered through the management or organization. Thus quality of working is a concern not only to improve life at work, but also life outside work. The factors affecting QWL are Industrial effectiveness, human resource development, Organizational effectiveness, Work restructure, Job enrichment, socio-technical systems, working humanization, Group –Work concepts, labour management, Co-operation, Working together, workers involvement, workers Participation and Co-operative work structures. The research finds out the quality of work life among Employees of MTC in Chennai. The study involved a survey in which a total of two hundred and fifty one (251) employees drawn from MTC in Chennai were used as subjects. Interview schedule and in-depth interview were the main research techniques adopted for data collection while Univariate percentage distribution, weighted Average and Chi-square techniques gathered via to choose the simple random sampling which has been provided the bases for analysis. Data was collected through questionnaire and analyzed through SPSS. The chi-square analysis shows that there is no significant relationship exists between years of experience and improvement of productivity & overall quality of working life of MTC in Chennai.

Topics

[Interviews, Careers and professions](#)

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